

### **Information for Your First Visit to Us...**

Firstly, I would like to take this opportunity to say Welcome, and thank you so much for booking an appointment at Creating Harmony Holistic Therapies. Below are a few important points you need to know prior to coming for your appointment.

### **Location – Cripps River Spa**

Please find below information for my permanent location, Cripps River Spa. If you require any further information, please don't hesitate to contact me.

### **Cripps River Spa within Cripps Farm Holiday Park**

Cripps Farm Holidays  
Merry Lane  
East Huntspill  
TA9 3PS

Cripps River Spa can be found by turning down Merry Lane in East Huntspill. It is located by the only bridge in the village. It is also by a right of way traffic calmer. Once on Merry Lane, keep going right to the end of the road (about 1 mile). You will pass farms and another Caravan Park on your right-hand side called Merry Farm. Cripps Farm is just beyond that, straight ahead with a brick entrance. The visitor's car park is on your right.

From the Visitor's Car Park head through the barrier and turn immediately left and go past the toilet block. You will then come to a clearing with holiday cottages on your right-hand side and Caravans parked up on the green. In front of you, you will see a large farmhouse and beside it a wooden looking building with a porch and the sign Cripps River Spa...

Please call me directly on [07799211091](tel:07799211091) if you have problems finding the Spa...

### **Cancellation**

I politely request that if you cannot make your appointment due to any reason (including COVID) to please let me know with at least 24 hours' notice. As I do not live locally, as much notice as possible with regards to Cancellation is appreciated. You can do this by contacting me directly through Facebook Messenger, Email (address below) or Mobile: 07799 211091. I will be happy to rearrange your appointment.

\*Due to recently experiencing a number of short notice Cancellations/No Shows over the past few months, I have made the difficult decision to introduce a Cancellation Policy within our Terms and Conditions. Please refer to the website for more information.

### **Consultation Form**

For your convenience, there is a Consultation Form available for you to complete prior to your appointment. This can be found on the website at [www.creatingharmonytherapies.uk](http://www.creatingharmonytherapies.uk) under the 'Consultation Form' Tab. Once submitted it is forwarded directly to me, if you have any questions regarding how your details are handled, please refer to the 'Privacy Policy' on the website. Alternatively, there are paper based forms available at the Spa but please be advised this will add 10 minutes to your appointment time.

### **Allergies/Special Requirements**

If you have any Allergies/Special Requirements, please let me know in advance of treatment so that these can be taken into consideration when preparing the treatment room.

### **What To Bring With You...**

Clients are provided with a glass of water at the end of treatment, but as I recommend to keep very well hydrated after every therapy I offer, please feel free to bring your own bottle of water. Most of my treatments use oil of some kind, so please wear clothes that you are comfortable in. If you would like the oil removed after treatment, please let me know.

I look forward to welcoming you into my treatment room and I hope you enjoy your experience. If you have any further questions, please don't hesitate to contact me directly via Facebook Messenger, Email: [info@creatingharmonytherapies.uk](mailto:info@creatingharmonytherapies.uk) or via Mobile: 07799 211091. If you require any further information about the treatments I offer, please refer to my website [www.creatingharmonytherapies.uk](http://www.creatingharmonytherapies.uk).

Kindest Regards

*Tamara*

Owner and Holistic Therapist at Creating Harmony Holistic Therapies